Overview of Transparent Quality Reporting in the Integration of Multiple Data Sources

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### **Acknowledgements and Disclaimer**

This presentation summarizes some elements of work by dozens of colleagues on the FCSM Working Group on Data Quality, the Committee on National Statistics, and participants in related workshops and meetings. Any errors are the responsibility of the presenter.

The views expressed here are those of the presenter and do not necessarily represent the policies of the United States Census Bureau.



# Overview: Transparent Quality Reporting

#### I. Context and Goals

II. Work to Date

#### III. Initial Report



# I. Context and Goals

A. Historical focus of statistical agencies:

Use sample surveys (with some other sources) to produce high-quality statistical series, some public-use microdata



B. Changing environment:

 Declining survey response rates, increasing costs, increasing expectations of data users

 Increasing availability of multiple data sources (beyond surveys)
 Ex: admin, commercial, sensors



C. Opportunity: Integrate multiple data sources to:

1. Improve the balance of quality, risk and cost for current statistical production

 Expand the suite of statistical information products and services in priority areas (geography, time, refined models)



D. Starting Point:

Transparent Reporting in High-Priority Areas of:

1. Quality: Accuracy, timeliness, relevance, comparability, coherence, accessibility

2. Risk: Production failures, disclosure

3. Cost: Cash, scarce skills, respondent burden



E. Emphasize Distinction Between:

1. Now - Transparent Reporting: What We Do/Know? Ex: AAPOR stds for computing response rates

Later - Specific Numerical or Operational Standards
 Ex: Response rate must be at least X%
 Not yet for integration of multiple sources,
 until informed by trajectory of experience



#### **Columns: Performance Dimensions**

Rows: Areas for standards	Quality (accuracy)	Quality (other dim)	Risk	Cost
Transparent reports for users	Current emphasis	Additional discussion		
Transparent rep to improve	Additional discussion	Additional discussion		
Research, design production, empirical results				
Legal, regulatory privacy areas	9			

#### **II. Work to Date**

A. Three public workshops (with the Washington Statistical Society)

Input data quality (12/1/2017) Processing quality (1/25/2018) Output data quality (2/26/2018)

#### Additional events planned



- B. Meetings with the Committee on National Statistics, other stakeholders: Identified
- 1. Well-developed quality frameworks (CNSTAT, ESS)
- Related standards (often survey-centric) from OMB, agencies (U.S. and international), professional groups (e.g., ISO)



B.3. "Quality profiles" - some U.S. stat programs

B.4. Central themes:

- "Fitness for use" – context/user-specific

 Communication with identified audience: general public, "power users," technical



C. Media and the General Public

Imprimatur as "trustworthy"

- i.e., trusted independent source can verify
  - Open to independent external scrutiny?
  - Follows predetermined procedures?
  - Other general criteria as in *Principles and Practices of a Federal Statistical Agency* ?



D. "Power Users" of Specific Series

Input quality: Sources and limitations clearly stated; any "black box" issues identified

Processing quality: Follows reasonable and customary procedures?



D. "Power Users" of Specific Series (continued)

Output quality:

- Consistent w/other comparable information?

- Timely identification and explanation of major changes and inconsistencies?



E. Technical Specialists

Ideal (unattainable?): Sufficient information for

- Reproducibility of results (intermediate or final output)

or perhaps even

- Full replicability of all steps: unit capture, data collection, record linkage, imputation, ..., final estimates



E. Technical Specialists (continued)

Realistic step: Sufficient information on

- Main steps of full production process

 Strengths and limitations in quality dimensions most likely to effect stakeholder value



E. Technical Specialists (continued) – examples:

Input: (Sub)population coverage rates, item missingness, variable definitions, timeliness

Models in processing: Outcome variable, predictors, functional form, outlier treatment, estimation methods, diagnostics



E. Technical Specialists (continued) – examples:

**Output: Extending small domain practice** 

- Magnitudes of bias & variance terms?
- Prominent special cases break in series?
- Sensitivity analyses?

Implementation: Systems well designed, documented, tested and maintained?



#### **III. Initial Report**

A. Goals and overview

B. Elements of transparent reporting on selected quality dimensions

C. Applying elements to some current products

D. High-priority open questions in research and practice (Session H-5: 10:30 – 12:15 on March 9)



# Thanks to all

# Comments and questions welcome: John.L.Eltinge@census.gov



# **Supplementary Questions**

A. General Questions:

In using data products (especially based on integration of multiple data sources):

1. Predominant worries about quality?



2. Impact of quality problems on practical value for your data users: Concrete cases

a. How specific data series are used by your key stakeholders

b. Specific quality issues that can degrade value of (a)?



2.c. Efforts you make to mitigate (b)?

2.d. How transparent reports on specific quality elements can help stakeholders understand (b), mitigate (c) and choose among competing data series?

2.e. Examples of good practice in (c) and (d)?



- A.3. Best ways to communicate on (2) with non-specialists:
  - a. Criteria for "high quality data series"
    Ex: Checklist for "transparent reporting"
    Ex: Checklist (or longer reports) on specific quality features?
  - b. Why (a) is important for them?



B. Examples (conversation starters):

1. Break in series

a. Outright loss of data source

 b. Changes in data capture and management systems
 Ex: Duplication of records



1.c. Level shift (or changes in stability, seasonality) from (undetected?) changes in:

- (sub) population coverage

 accounting methods in administrative or commercial records



- B.2. "Apples and oranges"
  - Differences within or across data sources

a. Conceptual or operational definitions
Ex: "employment" – W-2? 1099? 1120S?
Ex: "sale" when ordered, delivered, paid?

b. "Unit" definitions: firm/establishment, geo



B.3. Relevance:

Ex: Administrative or commercial record systems may not keep up with true economic phenomena

B.4. Many other examples



# Thanks to all for your insights

# Additional comments welcome: John.L.Eltinge@census.gov

